

Wholesale & General Info

HOW TO ORDER

Via website: www.poochiepants.com then log in to the wholesale site.

By Phone: 214-502-5940 Monday – Friday from 9am – 4pm Central Standard Time.

By Fax: (817) 490-9824 Confirmation receipt of order will be returned via phone or email during business hours.

By Email: Email the completed order form to wholesale@poochiepants.com

Minimum Order

New Accounts: Minimum opening order is \$100

Reorders: Must be over \$75 (Orders less than \$75 will be charged a \$10 handling fee.)

NEW CUSTOMERS

A certificate of resale must be provided in order to place first initial order.

PAYMENT METHODS

Credit Card: Visa/ MasterCard

Paypal: Email address to be used poochiep@poochiepants.com

Checks: Money Orders, Cashier Checks, or Business Checks. Note: All orders paid by business checks will be held until it clears.

Shipping

All in-stock items will be shipped within 7 days. Back orders will be filled immediately upon availability.

All orders will be shipped USPS with delivery confirmation, unless otherwise stated prior to shipment. We are not responsible for lost shipments; if insurance is wanted please specify during the order process.

Shipping Charges:

\$0 - \$100 \$8.00

\$100.01 - \$200 …. \$11.95

\$200.01 - \$300 …. \$12.95

\$300.01 - \$400 …..\$13.95

\$400.01 - \$500 …. \$15.95

DROP SHIPPING

Orders will incur a 20% charge to drop ship. Applicable shipping will apply. If items are returned to us a 15% restocking fee will apply. Must be returned within 7 days.

Shipping Charges:

\$10.00 - \$49.99.....\$3.85

\$50.00 - \$\$99.99.....\$5.00

\$100.00 - \$199.99....\$7.00

\$200.00 - \$299.99....\$9.00

\$300.00 or more\$10.00

CUSTOMER SERVICE

Poochie Pants can be contacted at (214) 502-5940 Monday – Friday from 9 AM to 4 PM Central Standard Time. cs@poochiepants.com

Guarantee & Returns

Poochie Pants.com stands behind all of its products. If your merchandise is defective we must be notified within seven working days of purchase for replacement. Clearance items are not returnable unless defective.

Exchanges or merchandise credit only.